



NATIONAL CERTIFICATE IN DRINKS DISPENSE

AKA LEVEL 2 NATIONAL CERTIFICATE IN CELLAR SERVICE INSTALLATION & MAINTENANCE



The National Certificate in Drinks Dispense was introduced in 2007 (as the National Certificate for Cellar Service Installation & Maintenance) in order to address the lack of training opportunities within the Dispense sector and provide an industry benchmark by which to measure the competency of Drinks Dispense Technicians.

The course is available through both classroom-based and distance-learning delivery models, though on-the-job knowledge consolidation is crucial to a candidate's success.

The qualification comprises 5 units and is based around self-managed learning, requiring candidates to utilise the course materials provided and their on-the-job experience to reach the desired learning outcomes.

The qualification comprises 2 distinct elements:

Health & Safety

Made up of Unit 1 of the course, this element is certified by the *Construction Skills Certification Scheme (CSCS)*. Necessary to be eligible to receive a CSIM card.

Drinks Dispense

Comprised of Units 2-5, covering all aspects of cellar service installation and maintenance.

While the distinct elements may be completed separately, the full 5 unit qualification has been designed to meet all of the learning needs a Drinks Dispense Technician may have, whether they have worked in the sector for years or if they are at the beginning of their career.

UNITS

Each unit of the course covers a variety of key elements involved in the role of a Drinks Dispense Technician, all of which are critical to the competency and quality of service being offered.

Unit 1: Health & Safety, and Survey of the Cellar

Unit 2: Properties of Beer & Beer Dispense Equipment

Unit 3: Cellar Service Equipment

Unit 4: Service Installation

Unit 5: Dispense Pressure Systems

DELIVERY MODELS

The delivery of the NCDD has traditionally been accomplished through a combination of self-study and classroom-based exam preparation days, however in 2020 BFBi have made available 2 new methods to accommodate the rapidly changing needs of our learners, and the wider industry.

The 3 delivery models available are as follows:

SELF-STUDY

The self-study option allows candidates to study their learning materials at their own pace.

Candidates are provided both a digital and hard-copy of the qualification handbook, and exams are completed online at a time of the candidates' choosing.

DISTANCE LEARNING

While similar to the Self-Study model, Distance Learning candidates will receive access to a series of videos that act as a detailed training and revision tool to illustrate and explain the concepts and knowledge outlined in the qualification handbook.

Candidates are provided both a digital and hard-copy of the qualification handbook, and exams are completed online at a time of the candidates' choosing.

CLASSROOM

The Classroom delivery model provides candidates with the opportunity to attend classroom-based exam-preparation sessions led by one of our highly-experienced industry veteran trainers.

These sessions are proven to assist with knowledge consolidation, revision and preparation prior to examinations.

CLASSROOM OPTION AVAILABLE AGAIN SOON



NCCSIM PRICING <i>All Prices Exc. VAT</i>		STANDARD RATE	BFBi MEMBER RATE
DRINKS DISPENSE HEALTH & SAFETY - UNIT 1 ONLY			
SELF-STUDY	Total Initial Unit Cost <i>(per candidate)</i>	£99.00	£80.00
DISTANCE LEARNING		£199.00	£160.00
CLASSROOM		£300.00	£240.00
FULL QUALIFICATION - 5 UNITS			
SELF-STUDY	Total Initial Course Cost <i>(per candidate)</i>	£285.00	£240.00
DISTANCE LEARNING		£995.00	£800.00
CLASSROOM		£1,500.00	£1,200.00
ADDITIONAL COSTS			
Exam Resit		£50.00	£40.00
Practical Assessment		£200.00	£200.00
Practical Assessment - Resit		£200.00	£200.00

WHAT IS INCLUDED IN THE COST?

Included in the cost of enrolment, for every delivery model, will be both a digital and hard-copy of the qualification handbook, registration with the exam board, a CSIM card valid for 3 years, and certification upon successful completion of all enrolled elements.

In addition to the above, candidates enrolled in both the Distance Learning and Classroom delivery models will also receive additional support and/or materials:

DISTANCE LEARNING

Access to a suite of supportive training videos presenting the course information in a clear and easy to understand way, narrated by one of our highly-experienced trainers.

CLASSROOM

Attendance of one classroom-based exam preparation session, for each unit enrolled on, held at one of our nationwide venues.

CSIM CARD

Running alongside the NCDD is the nationally recognised *Construction Skills Certification Scheme (CSCS)* accredited CSIM Card.

The CSIM card is your proof of competence, identity, accreditation and proves your right to carry out installations, maintenance and alterations in the cellar service environment verifies the holder as having the required training and qualifications for the type of work they are intending to carry out.

2 versions of the CSIM card are available to successful NCDD candidates:

Blue Card - Completed Units 1-5

White Card - Completed Unit 1 only

Due to the niche in which the sector operates, and the safety derogations that industry has received, some candidates may also be required to undertake a practical assessment subsequent to Units 1-5.

This practical assessment is centred on fault-finding, and will take place in a simulated cellar environment at one of our national venues; this assessment is a mandatory, gateway requirement for candidates who are not currently under the employment of a recognised industry technical organisation.

Cards are valid for 3 years, at which point they must be renewed.

CSIM CARD RENEWAL

Standard Rate **£35.00**

BFBi Members **£20.00**

BESPOKE COURSES

In addition to pre-arranged exam-preparation days, we also welcome requests for bespoke courses.

In most cases we are able to accommodate the location and date of your choosing and enjoy working with organisations to meet their specific needs.

WHEN DO EXAMS TAKE PLACE?

Exams for Self-Study and Distance Learning candidates are to be arranged by the candidate, or candidates' manager, at a suitable time when the candidate feels sufficiently prepared. These exams are completed remotely and must adhere to relevant remote invigilation guidelines.

Candidates enrolled on the Classroom version of the qualification will be offered a number of upcoming sessions to book onto where they will complete their exam-preparation and sit their exam.

CLASSROOM EXAMS

BFBi have partnered with a number of venues around the country to offer training in a range of locations to accommodate candidates from all regions.

- **Stockport:** Frederic Robinson's Brewery
- **Burton-upon-Trent:** Marston's Brewery
- **Kent:** Shepherd Neame Brewery
- **Dorset:** Hall & Woodhouse Brewery

There is an expectation of at least 10 hours learning required per unit in addition to daily on-the-job knowledge consolidation; this figure is a guideline only and can obviously increase or decrease depending on the individual candidate and his/her knowledge and experience.

Where possible, we aim to allow 1 month between each training day/exam in order to provide sufficient time for the candidate to comprehensively understand the necessary information and reinforce this understanding during their day-to-day role.

REMOTE INVIGILATION GUIDELINES

Candidates who sit their exams remotely must be willing and able to adhere to the following procedure, in order to prevent plagiarism and academic dishonesty:

- Candidate must have access to a working webcam and Zoom/Microsoft Teams/Skype on their own laptop/PC.
- Candidates must be in a quiet environment, free from interruptions and confirm they have no access to materials or resources or communicate with anyone other than the invigilator.
- Candidates must authenticate their name, date and the standard they are taking.
- Candidates must give their permission for the test to be recorded via MS Teams/Skype and saved for up to 6 years and viewed by relevant persons and organisations (BFBi, BIIAB, OFQUAL, IfATE, and External Quality Assurance Organisations (EQAO)).
- Candidates will complete the test in full view of the invigilator (screen and videoview) within the assigned time as specified in the assessment plan

HOW TO APPLY

Enrolment forms can be obtained from, and should be submitted to, any of the contact details outlined on the bottom of this page; these forms also allow us to ascertain the necessity of the Practical Assessment in obtaining your CSIM card.

Should you have any questions or wish to discuss anything, please feel free to contact us and a member of the BFBi team will be glad to assist.



Which Companies Use The NCDD?

Brewfitt
Camden Town Brewery
City Dispense
CML Technical Services
Four Pure
Frederic Robinson's Brewery
Fuller, Smith & Turner
Greene King
Hall & Woodhouse Brewery
Hobson's Brewery
Joseph Holt
Krombacher
Mitie
Molson Coors
Samuel Smith's Old Brewery
Shepherd Neame Brewery
St. Austell Brewery
Thatcher's Cider
Three Nations
TVS Supply Chain Solutions
Many More...

CONTACT US

BFBi - Training Dept.
11 Sidestrand
Pendeford Business Park
Wolverhampton
WV9 5HD

01902 422303

CellarServices@BFBi.org.uk